



Enrolling for Mobile Banking Web

Step 1: Log into Citizens Online Banking.

Step 2: Select **Options > Mobile Settings > Web Mobile Banking**.

Step 3: Select to enable web access, select to receive/not receive text message alerts, enter in mobile phone number, select provider, select accounts to access via web. Click **Submit**.

**Note: If No is selected for Receive Text Message Alerts, end user will not receive a text message to enrolled mobile phone number for confirmation of enrollment, transfers, or bill payments.*

***Note: At initial enrollment, the first account will already be checked.*

Mobile Web Settings ?

Enable web access for your mobile device

Receive Text Message Alerts **** Standard wireless carrier charges apply ****

Mobile Phone Number

Select your wireless provider

NOTE: if you are a Cingular user that merged into AT&T, please select Cingular as your carrier.

Select the accounts you want to access from your mobile device

<input type="checkbox"/> Savings 0002	<input checked="" type="checkbox"/> FREE CHK 00002	<input type="checkbox"/> FREE CHK 00001	<input type="checkbox"/> Bus DDA 0002	<input checked="" type="checkbox"/> Bus DDA 0001
<input type="checkbox"/> Reg DDA 0007	<input checked="" type="checkbox"/> Savings 0001	<input checked="" type="checkbox"/> Reg DDA 0002	<input type="checkbox"/> Reg DDA 0008	

Step 4: Review enrollment information. Check **I accept these full terms and conditions**. Click **Confirm**.

The screenshot shows a 'Mobile Web Settings' screen with a blue header and a question mark icon. The settings are as follows:

- Mobile Phone Number: [Redacted] **** This number will receive select text messages from mobile bankir**
- Receive Text Message Alerts: Yes **** Standard wireless carrier charges apply ****
- Mobile Web Address: www.toastbank.mobi

Below the settings, it states: You have elected to view the following accounts through your mobile device through your provider, ATT(@txt.a
Interest Checking | Checking XXXX4677 | Money Market | Savings XXXX8971

A scrollable text box contains the following text:

Yellow Brick Bank ("We" or "Us") endeavors to provide you with the highest quality Mobile Internet banking service (the "Service").

1. We will use reasonable efforts to make the Service available for your use on a continuous basis. The Service may be unavailable for scheduled maintenance. We will endeavor to have our scheduled maintenance occur during non-peak hours. In z

At the bottom right, there is a checked checkbox next to the text **I accept these full terms and conditions**. At the bottom left, there are three buttons: **Confirm**, **Edit**, and **Cancel**.

Step 5: A confirmation screen will display confirming enrollment. The end user receives a confirmation text message that includes the URL to access Mobile Web.

The screenshot shows a confirmation message at the top in a green box:

Information Message: A confirmation text message has been sent to your mobile device number [Redacted]. **Successfully saved Mobile Web Settings.**

Below the message is the 'Mobile Web Settings' screen, which is identical to the one in Step 4, but with the 'Confirm' button removed, leaving only 'Edit' and 'Cancel' buttons.

Enrolling for Mobile Banking Text

Step 1: Log into NetTeller.

Step 2: Select **Options > Mobile Settings > Text Mobile banking**.

Step 3: Enter in mobile phone number, select accounts to access via text, and create Mobile Short Name* for each selected account. Click **Submit**.

Mobile Text Settings

Enable text access for your mobile device

Mobile Phone Number **** Msg&Data rates may apply. Text STOP to 89549 to cancel. Text HELP to 89549 for more information. ****

Select the accounts you want text access from your mobile device

Account Name	Mobile Short Name
<input type="checkbox"/> My Checking	<input type="text"/>
<input type="checkbox"/> His Checking	<input type="text"/>
<input type="checkbox"/> Vacation Account	<input type="text"/>
<input type="checkbox"/> Our Checking	<input type="text"/>
<input type="checkbox"/> Moms Checking	<input type="text"/>
<input type="checkbox"/> Car Loan	<input type="text"/>

Text Commands

Bal=All Acct Bal
Bal Acct Name=Single Acct Bal
Hist=All Accts Recent Activity
Hist Acct Name=Single Acct Activity
Help=Commands
Stop=Cancel

***Note:** The mobile short name is the name that will be included in the text to request information for a specific account.

Step 4: Review enrollment information. Check **I accept these full terms and conditions** and click **Confirm**.

Main Bill Pay E-Statements **Options**

Personal Display Alerts » Mobile Settings

Web Mobile Banking » Text Mobile banking

Mobile Text Settings

Mobile Phone Number: (816)588- [redacted] **** Msg&Data rates may apply. Text STOP to 89549 to cancel. Text HELP to 89549 for more information. ****

FI Text Number: 89549

Text Delivery	Account Name	Mobile Short Name
YES	My Checking	My Checking
YES	His Checking	His Checking
YES	Vacation Account	Vacation Account
YES	Our Checking	Our Checking
NO	Moms Checking	
NO	Car Loan	

Text Commands

Bal=All Acct Bal
Bal Acct Name=Single Acct Bal
Hist=All Accts Recent Activity
Hist Acct Name=Single Acct Activity
Help=Commands
Stop=Cancel

This is the mobile text agreement.

I accept these full terms and conditions

Confirm **Edit** **Cancel**

Step 5: Text the **validation code** provided on the confirmation screen to the FI's short code to complete the enrollment process.

Information Message: In order to validate your Mobile Text preferences, text the validation code 92416 to short code (89549). This will confirm the changes you've made for Text Mobile Banking. Please make sure to save short code under your mobile phone contacts for future reference.

Mobile Text Settings

Mobile Phone Number: (816)588-3230 **** Msg&Data rates may apply. Text STOP to 89549 to cancel. Text HELP to 89549 for more information. ****

FI Text Number: 89549

Text Delivery	Account Name	Mobile Short Name
YES	My Checking	Checking
NO	His Checking	
YES	Vacation Account	Vacation
NO	Our Checking	
NO	Moms Checking	
NO	Car Loan	

Text Commands

Bal=All Acct Bal
Bal Acct Name=Single Acct Bal
Hist=All Accts Recent Activity
Hist Acct Name=Single Acct Activity
Help=Commands
Stop=Cancel

This is the mobile text agreement.

I accept these full terms and conditions

[Edit](#) [Cancel](#)

Valid SMS Messages

64788 - Security code to be sent when enrolling originally or changing enrollment information

Help Returns command references

Bal Returns balance for all enrolled accounts

Bal <account short name> Returns balance for specified account

Hist Returns last 4 transactions for all enrolled accounts

Hist <account short name> Returns last 4 transactions for specified account

Stop Disables enrollment for text mobile banking

** **Note:** Messages are not case sensitive*

*** **Note:** The mobile short name is the name that will be included in the text to request information for a specific account.*